

Statement of Purpose

Partners: Dr Alan Twomey MB BS (London 1996) BSc MRCGP DRCOG
Dr David Vyvyan MB BS (London 1997)
Dr Kathryn Shaw MB ChB (Glasgow 1990) MRCGP DRCOG (**registered manager for CQC**)
Linda Granger Managing partner/practice manager

Meneage Street Surgery (MSS) is registered by the Care Quality Commission, under the Health & Social Care Act 2008, for five regulated activities (diagnostic & screening procedures, family planning, maternity & midwifery services, surgical procedures & treatment of disease, disorder or injury) which require us to provide a Statement of Purpose.

Our aims & objectives are to:

- provide high quality holistic medical care/services for each of our patients with respect & dignity within a safe, caring & welcoming environment
- provide continuity of care; patients have a registered 'named' GP
- offer appropriate/specific/timely care for patients' with chronic disease
- provide the information/opportunity for our patients to receive the appropriate vaccinations recommended by NHS England
- deliver evidence based care & treatment
- ensure that our patients receive appropriate information to develop a clinician/patient partnership to facilitate both decisions regarding care & education
- be aware of development/change/innovation in healthcare
- ensure confidentiality & effective management of both clinical & non-clinical risk & governance
- develop partnerships across the local healthcare community
- bridge the barrier between primary & secondary care
- bring those services which are appropriate & possible to provide at MSS thereby filling unmet service needs within secondary care & ensure that treatment is within appropriate time frames
- ease pressure on secondary care & benefit patients by moving care closer to patients in the community
- work with our Patient Participation Group in the continuing development of our practice
- continue our commitment to training medical students & other healthcare professionals
- maintain skills level of our team & keep them aware of our aims & visions
- to be mindful of & care for each other within our Practice

Our Surgery:

- is situated in the market town of Helston which cares for both urban & rural patients
- the building which has been extended over the years comprises 6 clinical consulting rooms, a nurse/treatment room, a phlebotomy room, the usual waiting & admin rooms plus:
- a surgical suite comprising waiting room, consulting room, operating theatre with air handling (25 air exchanges per hour) plus sluice room, changing area & toilet

Our team comprises:

salaried GP: Dr Elaine Mowle MB ChB (Bristol 2008) MRCGP

plus: nurse practitioner
3 practice nurses
3 phlebotomists/healthcare assistants
a multi-skilled admin team of 10 (6.5 wte)

attached staff: community matron based at the practice
community midwives, district nurses, health visitors & counsellors

Surgery opening hours:

Mon, Tue, Thu: 08.00-19.00

Wed & Fri: 08.00-18.30

Statement of Purpose contd

Appointment system offers:

- a mix of pre-bookable & 'on-the-day' slots for our clinical team
- patients are directed to the appropriate persons
- surgery times are varied; ie clinicians surgery times are individual
- all patients who consider their problem urgent are seen 'on-the-day'
- the opportunity to book some appointments on line

Access to services:

- there is wheelchair access to the surgery & ground floor consulting rooms
- language line is available for translation

Our services:

In addition to our routine surgeries/general medical services we offer a number of NHS clinics including (listed alphabetically):

- antenatal & post-natal checks
- **audiology clinic:** each Monday; RCHT Adult hearing services
- cervical smears
- child immunisation from baby to college/university entrance
- **chronic disease review:** **the management of:** asthma, COPD, coronary heart disease, dementia, diabetes, epilepsy, heart failure, hypertension, mental health, peripheral arterial disease, stroke & TIA
- **community macular clinic:** each Wednesday; comprises visual fields/test, consultant assessment with slit lamp & OCT (retinal) screen injection if required [*note: this is a unique service in primary care*]
- **EEFO:** young person friendly advice & service
- **family planning clinic:** including contraceptive advice, pill checks/coils, emergency contraception & nexplanon
- learning disability health checks
- **minor surgery:** Dr Twomey & Dr Vyvyan
- nail cutting service: monthly by Age UK
- new baby checks
- new patient health checks
- **NHS health checks:** weight, height, blood pressure, blood tests if indicated, lifestyle advice etc; can be arranged early/late in day
- stop smoking advice
- travel advice & vaccinations
- **vasectomies:** Friday once a month; by visiting surgeon

Non-NHS services:

Below are examples of services which are not part of a GP's statutory duties and for this type of work either you or the requesting organisation will be charged a fee

- **certificates:** private for sickness etc
- **claims:** for private health insurance & holiday cancellation etc
- **fitness:** for employment, travel, sporting activities etc
- **medicals:** insurance companies, HGV & PSV licenses etc
- **records:** copies of or from
- **vaccinations:** some travel vaccinations not covered by NHS

Note: our practice leaflet which is available on both on our website & in surgery contains comprehensive information eg requesting a home visit or repeat prescription