



Patient Participation Group

- Website: www.meneagesurgery.com/ppg
- Email: ppg@meneagesurgery.com

Minutes of Meeting 3rd November 2014

		Actions
1	Present: Linda Granger LG, Sue Swift SS, Daniel Browning DB, Karen Ivey KI, John Wherry JW,	
2	Apologies: Noel Stuart, Margaret Fitter, Peter Kitchen, Jennie Poole	
3	Agree previous minutes: 24 th September 2014, signed as true record	
4	Matters Arising: <ul style="list-style-type: none"> • Dr Mowle's project – is a project where the Dr triages requests for urgent appointments. • Flu clinic – SS attended clinic and was able to speak to lots of patients, factsheet well received, some people interested in PPG may come along in the New Year. SS to follow up. • West Briton – Reporter and Photographer visiting 6/11/14 • Helston School – unable to attend today, hope to reschedule 11/12/14 (next meeting) 	SS
5	Update from the Practice: <ul style="list-style-type: none"> • Macular Clinics – started last week, went well, more planned. • Doctors' visit bag – seen by PPG, funded by Friends of Meneage Street Surgery, one bag for any Dr to take out on visits, fully equipped, easily maintained. 	
6	Correspondence: email received from Dee Devenish regarding holding PPG meetings on different days.	SS to follow up
7	AOB: <ul style="list-style-type: none"> • SS attended a Cornwall PPG development group meeting put on by the Patients Association. Other PPGs have not developed as much as our group. Patients Association may be able to help with publicising PPGs and may put on further events if so SS will attend. • SS received a poster from Age UK and leaflets targeting older people with low mood, requesting display in the surgery. PPG thought good idea to invite Age UK to one of our future meetings. 	SS to follow up

	<ul style="list-style-type: none"> • JW raised an issue about the online system “Waiting Room”, for ordering repeat prescriptions, queried if the free text box is read? • LG asked if the PPG would be interested in getting together with the Locality PPGs. PPG feels this is a good idea. LG to propose with other Practice Managers. 	<p>LG to check with staff</p> <p>LG</p>
8	<p>Dates of future meetings:</p> <p>Thursday 11th December 2014 6:30pm Wednesday 7th January 2015 6:30pm Tuesday 3rd February 2015 6:30pm</p> <p>New patients always welcome to attend</p>	
9	Meeting closed 7:15pm	