



Patient Participation Group

- Website: www.meneagesurgery.com/ppg
- Email: ppg@meneagesurgery.com

Minutes of Meeting

22nd July 2015

		Actions
1	Present: Linda Granger LG, Sue Swift SS, Daniel Browning DB, Karen Ivey KI, Tim Gratton-Kane TGK	
2	Apologies: Peter Kitchen, Jennie Poole, John Wherry	
3	Agree previous minutes: 9 th June 2015 signed as true record	
4	Matters Arising: <ul style="list-style-type: none"> ● Parking – letter acknowledged ● Helston Hospital Fête – SS attended spoke to lots of people to promote interest in the PPG ● PPG leaflet put up at Degibna Chapel (SS) ● Out of hours update to PPG – later in year (LG) 	
5	Update from the Practice: <ul style="list-style-type: none"> ● New person interested in PPG – details passed to SS ● Phone System – trying to change phone provider and to go back to 01326 number ● Discussion about people swearing at staff, LG writes to person asks them to stop, if they do it again they are removed from the practice list ● Positive compliments from students on placement ● Bayer Ophthalmology Honours Award 2015 LG to enter Macular Clinic – patient satisfaction survey to back up award ● Patient Satisfaction Survey for PPG later in year LG to bring questions to next meeting 	LG
6	Correspondence: none received	
7	AOB: <ul style="list-style-type: none"> ● SS spoken to First Responders, they have their new vehicle and will bring to a future PPG meeting ● Andy Pay is leaving, SS to send card ● Q - How will devolved powers (Cornwall Deal) affect the practice? ● Healthy Helston Group – trying to make Helston 'Dementia 	

	Friendly', looking for people to be Dementia Champions and to train others to to become Dementia Friends. Helston Community College hoping to be part of the programme.	
8	<p>Dates of future meetings:</p> <p>17th September 2015, 6:30pm – CANCELLED</p> <p>1st October (Thursday) 2015, 6:30pm</p> <p>19th November (Thursday) 2015</p> <p>All patients welcome to attend</p>	
9	Meeting closed 7:35pm	