



Patient Participation Group

- Website: www.meneagesurgery.com/ppg
- Email: ppg@meneagesurgery.com

Minutes of Meeting

23rd March 2016

		Actions
1	Present: Linda Granger LG, Sue Swift SS, Karen Ivey KI, Daniel Browning DB, Tim Gratton-Kane TGK	
2	Apologies: John Wherry JW	
3	Agree previous minutes: 27 th January 2016 signed as true record	
4	Matters Arising: <ul style="list-style-type: none"> ● Helston School – no further update ● Pictures and clock put up in waiting room upstairs 	
5	Update from the Practice: <ul style="list-style-type: none"> ● Received a complaint from a patient about the open reception area and the possibility of a breach of confidentiality. Subject to financial constraints soundproofing measures will be looked at. ● There are a few staff changes and some of the HCAs are working differently. ● Derek Thomas MP to visit the practice. 	
6	Correspondence: None received	
7	AOB: <ul style="list-style-type: none"> ● Repeat prescriptions say data is being extracted – what is this about? LG to find out ● New Defibrillator outside Spar, hope to install one at Penrose Cafe, that will mean there are 8 defibrillators in Helston. ● An “App” is being developed to be able to find a defibrillator ● Dementia Friends – Practice to be involved 	LG
8	Dates of future meetings: 25 th May (Wednesday) 2016, 6:30pm 20 th July (Wednesday) 2016 All patients welcome to attend	
9	Meeting closed 7:53pm	

Next meeting Wednesday 20th July 2016