



Patient Participation Group

- Website: www.meneagesurgery.com/ppg
- Email: ppg@meneagesurgery.com

Minutes of Meeting

3rd February 2015

A		Actions
1	Present: Linda Granger LG, Sue Swift SS, Daniel Browning DB, Karen Ivey KI, John Wherry JW	
2	Apologies: Peter Kitchen, Jennie Poole, Tim Gratton-Kane	
3	Agree previous minutes: 3 rd February minutes, signed as true record	
4	Matters Arising: <ul style="list-style-type: none"> ● “Friends & Family Test” has had an 80% response rate ● SS had been unable to attend INR clinic but intends to go to a clinic later in the month 	SS
5	Update from the Practice: <ul style="list-style-type: none"> ☒ New staff are in training ☒ CQC inspections discussed, the practice has not yet been inspected, they can visit with 2 weeks notice 	
6	Correspondence: regarding email from Jennie Poole, PPG were sorry that Jennie had offered her resignation and wanted to let her know that she would be welcome to stay on the PPG and attend when she is able and work commitments allow. KI to email	KI
7	AOB: JW – Enquired about numbers of missed appointments, are the text messages helping? LG thinks text messages are helping. Received several cancellations today (bad weather). SS – increasing numbers of Homeless people in Helston. The church on Coinaege Hall St puts on evening meal and has shower room. To keep surgery informed of any facilities aware of for homeless people	SS
8	Dates of future meetings: Tuesday 3 rd March 2015, 6:30pm at the surgery Wednesday 15 th April 2015 Thursday 14 th May 2015 All patients welcome to attend	
9	Meeting closed 7:20pm	