



Patient Participation Group

- Website: www.meneagesurgery.com/ppg
- Email: ppg@meneagesurgery.com

Minutes of Meeting

3rd March 2015

		Actions
1	Present: Linda Granger LG, Sue Swift SS, Daniel Browning DB, Karen Ivey KI, Wherry JW, Jill (Practice Staff)	
2	Apologies: Peter Kitchen, Jennie Poole, Tim Gratton-Kane	
3	Agree previous minutes: 3 rd February minutes, require amending	
4	<p>Co-responders visit</p> <p>2 Co-responders visited the PPG meeting to talk about their work. There are 9 co-responders, all retained Fire Officers and they are based at St Keverne, Mullion, St Mawes and Helston Fire Stations. Co-responders are paged to the Fire-station, they should get there within 8 minutes, they are sent out to jobs where there is high risk of death and their role is to help prior to an Ambulance crew arriving. They carry a defibrillator, oxygen, entinox and other equipment. They would aim to get an informative message back to control within 20 minutes. They currently cover a 3 mile radius of the station but this may extend when they get a new faster vehicle. They are sometimes asked to assist at Road Traffic Accidents, their helmets are identifiable as co-responders. They were called out 200 times last year.</p> <p>It was a really interesting talk. How fortunate we are in Helston to have them.</p>	
5	<p>Matters Arising:</p> <ul style="list-style-type: none"> ● Update to previous minutes regarding shower facilities at Helston Methodist Church, Coinagehall St, Helston TR13 8EL, Tel: 01326 572303, church has agreed in principle it could be used by others (for example whilst waiting for accessible shower to be fitted at home) just working out how to arrange and book etc. SS to update. ● Helston Methodist Church also puts on an evening meal on Tuesdays, suggested donation of £4-50. 	SS
6	<p>Update from the Practice:</p> <p>☒ New staff continue in training</p>	
7	Correspondence: none received	

8	<p>AOB: Discussion took place regarding the number of phone calls received in the mornings as some people found it difficult to get through. LG informed PPG that 3 staff are answering the phones from 8:30am. Suggestion that a factsheet might help direct people to phone at other times. From February 2015 new patients have to show ID in order to join the practice.</p>	
9	<p>Dates of future meetings:</p> <p>Wednesday 15th April 2015 6:30pm at the surgery Thursday 14th May 2015 Tuesday 9th June 2015</p> <p>All patients welcome to attend</p>	
10	Meeting closed 7:45pm	